

3-DAY POINT OF CARE QUALITY IMPROVEMENT (POCQI) COURSE

- The Point of Care Quality Improvement (POCQI) model has been designed to build capacity for quality improvement in the health facilities by teams of healthcare workers who will be suitably and actively supported by the management of the hospital/health facility and the district management for quality of care. Existence and availability of essential infrastructure for patient care is of course a pre-requisite to attempting quality improvement.
- Frontline health workers will learn to use quality improvement approaches to solve problems in their health facilities and reliably deliver better care for patients. Although the focus is on the care of mothers and newborns at the time of birth, the course provides a generic approach for continuous quality improvement of health care that can be applied in other areas in health facilities.
- The unique feature and strength of the POCQI model is that it offers a simplified common-sense approach that has been tested successfully and helps bring incremental improvement in quality of care within the available resources.

Learning Objectives

At the end of this course, it is expected that participants will be able to:

1. Identify the major challenges for maternal, newborn and child health in Oyo State
2. Review the recommended evidence-based, high-impact, low-cost interventions for reducing maternal and newborn mortality
3. Identify a problem with the quality of care being provided in State health facilities, form a quality improvement team and write an improvement Aim Statement
4. Analyze and measure quality of care being provided
5. Develop changes and test these to learn what works
6. Sustain improvements

THE TARGET AUDIENCE

The training is basically designed for front-line health workers who can make use of the skills acquired in their day to day work. These include Physicians, Nurse-Midwives, Community Health Officers, and Community Health Extension Workers.

METHODOLOGY

A training needs assessment will be conducted and the findings will be used to finetune the course content. The training will combine illustrated lectures with small and large group exercises leading to the development of individual or group quality improvement Aim Statements. Participants will be encouraged to ask questions and to discuss issues or concerns with the study team and other participants. The training faculty will also provide a-month post-training mentoring to participants upon scheduled appointments via online discussion and interaction.

TRAINING CONTENT

- Overview of maternal and newborn mortality in Nigeria
- Overview of recommended high-impact low cost interventions for maternal and newborn mortality in Nigeria
- How to identify and prioritize quality of care problems in health facilities
- Formation of quality improvement teams
- How to write a quality improvement Aim Statement
- Tools for analyzing root causes of identified problems and measuring the quality of health care services
- How to develop and test solutions and/or corrective changes that address identified root causes of poor-quality services
- How to sustain quality improvements that have been proven successful

TRAINING FACULTY

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